Information Technology Department Report

Meeting Date: September 9, 2025

To: Honorable Mayor and City Councilmembers

From: Henry Kokenzie, IT Director

Through George Garrett, City Manager



This monthly report outlines the key accomplishments, savings, and ongoing projects from the City of Marathon IT Department.

Cost Savings

- Successfully saved \$14,000 by reducing unused Adobe licenses.
- Negotiated with vendors based on loyalty and volume, resulting in \$15,000 in additional savings.

Infrastructure & Resiliency

- Starlink internet installation is underway to ensure continuity of internet access during disasters such as hurricanes.
- Added Starlink connectivity at Fire Station 15.
- Implemented video conferencing capabilities at Fire Stations 14 and 15.

Security Enhancements

- Continued installation of new security and safety features at City Hall.
- Exploring point-to-point wireless to enhance connectivity; pilot projects at smaller sites are underway.

IT Planning & Replacement

• Progress continues on 3, 4, and 5-year IT equipment replacement plans to ensure budget-friendly, sustainable technology upgrades.

Website & Compliance

- Entered into an agreement to develop a new City of Marathon website, with initial steps now underway.
- Preparing to implement SMARSH to comply with state requirements for cell phone and social media backups.